The Cambridgeshire Families Information Service

Dear Partners and stakeholders

A brief introduction to the Cambridgeshire Families Information Service, explaining what our service offers and how we can support families to source early years funding and childcare options across Cambridgeshire.

The Families Information Service sits within Cambridgeshire County Council's Early Years, Childcare and School Readiness Service, which supports joined up advice for both providers and families. The Council has a statutory duty to provider information, advice, and assistance to families under Section 12 of the Childcare Act 2006.

Our team

Sarah Storey	Access & Inclusion Adviser (FIS team lead)
Lisa Watson	FIS Coordinator
Tracey-Ann Grant	SEND Brokerage Officer

What we do

We provide free, impartial, and confidential information, advice, and guidance to families to:

- Find childcare
- Understand childcare funding options
- Find childcare for children with special educational needs and disabilities (SEND)
- To understand the SEND Local Offer

We manage the Cambridgeshire Childcare Directory. Parents can use this facility to search for childcare providers across Cambridgeshire.

Contact us

Email us	fis@cambridgeshire.gov.uk
Call us	0345 045 1360
Connect with us	FIS Facebook
Website	Childcare and early learning | Cambridgeshire County Council

How you can help us

We would appreciate it if you could.

- Inform families about our services.
- Display the attached publications. If you require hard copies or flyers do let us know.
- Like & share our Facebook page with families. Using the social media toolkit promote us on your own social media platforms
- Signpost parents and carers directly to us for individual support.
- Share with others in your organisation

If you have any events planned where families would benefit from the information the Families Information Service could offer, please let us know.

Kind regards
Lisa Watson
Families Information Co-Ordinator
Cambridgeshire Early Years, Childcare and School Readiness Service (CambsEYC)
FIS: 0345 045 1360
Direct Line:01223 706 337
Lisa.Watson@cambridgeshire.gov.uk

Working days – Tuesday, Wednesday, Thursday 9:00am – 5:00pm & Friday 9:00 – 3:00pm

Cambridgeshire Early Years, Childcare and School Readiness Service (CambsEYC)

Pronouns: She/Her/Hers – Pronouns in email signatures: workplace inclusion guide.

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Please note, our working day may well differ from yours, so please do not feel obliged to reply to this email outside of your normal working hours.