

New Queen Street and Stanground Surgeries Patient Participation Group

Minutes of meeting held at New Queen Street Surgery at 11am on Friday 14th Nov 2025

1. Welcome to all attendees - in attendance

- Barry Wainwright [Chair], Margaret Cripps [Vice-Chair & Treasurer] Irene Henson [Secretary] Robert Boddington, Ann Fear, Gillian De Hoedt, Ann Northfield, Margaret Turnbull, Dr Rebecca Garratt and Charlotte Leonard [Patient Services Manager]
- Robert Bugalski and Susan-Marie Osborne are new attendees

2. Apologies

- Roy Gerstner, Martin Green, Sandra Green and Lyndsay Cocks [Practice Manager]

3. Minutes from previous meeting

4. Matters arising

- None

5. Chairman's Report

- A quiet month

6. Practice Report

- Here are the numbers for how many covid & flu vaccines we gave -
 - 846 covid jabs
 - 114 children Nasal flu
 - 2431 flu vaccines
- Flu clinics went really well, a lot of positive feedback about how well and efficient they were, patients left lots of positive reviews to reflect this
- Total triage is going well, had lots of positive feedback from patients and how much easier it is to get an appointment, this is open from 7:45am-18:30pm Monday-Friday
- ECG- Unfortunately we have had to buy these due to one being faulty and one not working at all. You can donate the money raised towards the ones we have got or we can look at something else you could fundraise for?
- Plaque has now been put up next to the rose

7. Report from NW Anglia NHS Foundation Trust Annual Meeting - Barry Wainwright

- The meeting lasted 2.5 hours
- Clinical staff, Board members and CCC attended
- Back on track with programme and everything performing well
- Reducing waiting times, including on wards
- Proper targets for diagnosis of cancer patients

8. Feedback from Lakeside PPG Chairs Meeting - Irene Henson

- As both Barry and Margaret were on their individual holidays, I asked for permission for Ann Northfield to attend online meeting at my home, this was agreed

Grounds maintenance/Landscaping

- Shrubbery is encroaching onto public footpath at NQSt Surgery and needs to be cut back asap as its very unsightly, leaves are falling from trees and landing in pot holes which are full of rainwater, making the public footpath hazardous

PPG Banner

- Lengthy discussions on the wording of the PPG banners relative to each individual surgery

AOB

- Need to make arrangements to meet with Yaxley PPG in the New Year

9. Fundraising - Ann Northfield

Promoting PPG & ECG machine

- We agreed that tombola tickets would be 1 ticket for £1 and 6 tickets for £5. Barry has a tombola drum
- All banks have a Quarterly or Annual bank charge, it was agreed to open a Metro Bank account
We will need a minimum of 2 of the named officers/signatories to withdraw or payout cash
Proposed by: Barry Wainwright Seconded by Irene Henson Unanimous
- The Extravaganza is open from 2-6pm and we can set up from 12 noon, helpers on the stall will be, Ann, Irene, Barry and Margaret, hopefully more help will be forthcoming
- We would like 6 promotional PPG sashes as we haven't got any to wear
- Poster - Park Farm and Cardea on facebook
- Closing date for prize or cash donations to be left at reception is on Friday 28th November
- An extra ECG machine will help patients by not having to go to City Hospital, we need a pic and a price so we can show patients what we're raising money for

10. Future of this PPG

- Irene Henson - we have 2 patients, who were new attendees and have both decided to become members and signed membership application forms accordingly at the end of the meeting, we need more patient members from Stanground surgery

11. Flu Clinics

- 1st Flu Clinic - Comments from patients were -
People just coming and going, lack of communication and cooperation, unorganized route to get flu jabs, different from last year, waste of breath and disorganised
- Several patients asked about how you got your funding? Where do you get it from? How is it spent? What percentage or amount is profit? What do you do with it? I asked for Lyndsay to come and speak with one gentleman at the 3rd Flu clinic

12. Any Other Business

- Irene Henson - Minutes on PPG Website, latest Minutes needs to be on show with links to past sets of Minutes
- Robert Boddington - Get an appointment on Anima from home or call receptionist who will do it for you, getting either a face-to-face appointment or a phone call from a GP or Clinician
- Sue Osborne - Hub is at the City Care Centre, can get blood tests there
- Margaret Turnbull - Route 32 bus will take you to the City Hospital, although it's not a direct route
- Robert Bugalski - Website has a link to Patient Surveys, Anima is open from 7.45am-6.30pm, both the Website and Anima are better
- Kings Fund website, profits pay doctors, feedback on the Health Kiosk
- Future meeting dates for 2026, will be held at NQSt Surgery @ 11am, they are as follows -
Friday 9th January will be our AGM followed by a normal meeting
Friday 13th March
Friday 8th May
Friday 10th July
Friday 11th September
Friday 13th November
- Barry Wainwright left meeting @ 11.45am, Ann Fear left meeting @ 11.55am
- The Vice-Chair thanked everyone for attending, meeting closed at 12.20pm