

Dear Councillor Gerstner

Thank you for your email dated the 29th of September 2025, addressed to my colleague Terry Staff.

I am grateful to you for taking the time to email us with your views following the announcement that we are closing our Barclays Local site in Whittlesey.

Terry is currently away from the office, and I am therefore replying on his behalf.

I recognise that face-to-face banking continues to play an important role for some of our customers. Following the closure, customers will be able to visit us in person at Barclays Peterborough, 1 Church Street PE1 1XB, 4.9 miles away, Monday to Friday 9:30am to 4:30pm and Saturday 9:30am – 1pm.

You can find full details regarding our Branch and Local sites through our website under “Find Barclays” via this link: <https://www.barclays.co.uk/branch-finder/>

Additionally, customers will be able to carry out [everyday banking](#) at the Post office: 4 Broad Street, Whittlesey PE7 1HA. Opening hours Monday - Friday 08:30am - 5.30pm, Saturday 09.00am –2.00pm and Sunday 11:00am – 1:30pm.

Whilst I appreciate you would like us to consider remaining in the town for a further twelve months, I can confirm that our decision is final, and we will close on the 28th of November 2025.

Kind Regards

Chris Channell (He/Him) | Deputy Customer Care Director | East Anglia Region |
Branch & Local