



**FACT**

Your Community Transport

**FENLAND – WEST AREA**  
**TELEPHONE: 01354 661234**

**Benwick, Turves, Coates,  
Eastrea, Whittlesey**

- Do you live in a rural location with limited or no access to public transport?
  - Do you find it difficult or impossible to use public transport?
  - Do you rely on friends and family to take you places?

Dial a Ride is available to anyone subject to meeting any of the above criteria

[WWW.FACT-CAMBS.CO.UK](http://WWW.FACT-CAMBS.CO.UK)

[www.facebook.com/factcommunitytransport](https://www.facebook.com/factcommunitytransport)



Dial-A-Ride is a pre-bookable service operating throughout the Fenland Area five days a week. You must be a member of FACT to use this service.

Just like any other bus service, Dial-A-Ride has to charge fares, but these are kept as low as possible. Members with a valid bus pass that has been issued by Cambridgeshire County Council can travel on our Dial-A-Ride service FREE of charge. Our minibuses are fully accessible and equipped with clamps and fittings to secure you and your wheelchair in safely. If preferred the driver can assist you with transferring to a seat.

This is a door to door service and will take you to the designated destinations shown on the timetable. The drivers offer assistance to individual passengers in boarding and leaving the vehicle and makes sure you are transported safely during the journey, but we are not able to offer support once your destination is reached, however you can take an escort with you.

The bus will pick up other members on route and the time of your journey will vary depending on how many people are travelling. Please note that all our times listed on the timetables are **approximate**. So that Dial-A-Ride can be available to as many people as possible **you are no longer able to book a regular booking** and **MUST** call the office within 7 days to book your seat. These times must be adhered to along with the destination, we are no longer able to offer multiple drop offs. To find out which days/times it serves your area, please refer to the timetable for your area.

**Please make sure you have booked before 1pm the day before you wish to travel.**

#### FARES

FREE WITH YOUR BUS PASS

£5.00 WITHOUT BUS PASS

Day	Destination	Pickup Starts	Arrives	Return
Monday	Aldi, Whittlesey	Benwick 9:30 Turves 9:40 Coates 9:50 Eastrea 9:55 Whittlesey 10:00	10:30	11:30
Tuesday	March Town (Drop of Barclays - Return Sainsburys)	Benwick 9:30 Turves 9:40 Whittlesey 9:50 Eastrea 9:55 Coates 10:00	10:30	12:00
Wednesday	Tesco Hampton, Peterborough	Benwick 9:30 Turves 9:40 Coates 9:50 Eastrea 9:55 Whittlesey 10:00	10:30	12:30
Thursday	FACT Befriending Club	Benwick 9:30 Turves 9:40 Whittlesey 9:50 Eastrea 9:55 Coates 10:00	10:30	12:00
Friday	Tesco March	Benwick 9:30 Turves 9:40 Whittlesey 9:50 Eastrea 9:55 Coates 10:00	10:30	12:00

**Pickup Times are approximate and if we need to change the time you will be picked up we will contact you the day before.**