

# Citizens Advice Rural Cambs

advice that makes the difference ...

OPEN 5 DAYS A WEEK

Local Adviceline: 0808 278 7807 Monday to Friday: 9.30am - 3.30pm

or, for Universal Credit Help to Claim: 0800 144 8444

We have advice centres in: Fenland and Huntingdonshire

www.citizensadviceruralcambs.org.uk

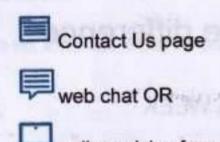
www.citizensadvice.org.uk

### How to contact us:



#### www.citizensadviceruralcambs.org.uk

For self-help, our website is a great source for advice and information but if you need further advice or support you can contact us via our website through either our:



OR

You can call us



# Local Adviceline: 0808 278 7807 (Freephone)

Monday to Friday: 9.30am - 3.30pm (not bank hols)

or for Universal Credit Help to Claim: 0800 144 8444

## Our face-to-face advice centres:



Following a telephone assessment, appointments are offered in:



### FENLAND:

Wisbech (appointments only)



### HUNTINGDONSHIRE:

St Neots (appointments only)

We are also offering a limited drop-in service at the following locations in our catchment area, but no timed appointments are available - just turn up. Please note that the number of people that we can see in each drop-in session is limited and they are held on a first come first served basis.

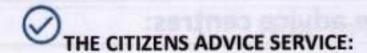


### FENLAND:

- Chatteris (for local residents only) Drop-in service: weekly on a Wednesday from 10.00am to 12.30pm Chatteris Library, 2 Furrowfields Road, Chatteris PE16 6DY
- Whittlesey (for local residents only) Drop-in service: weekly on a Friday from 9.00am to 11.30am Whittlesey Town Council Office, Peel House, 8 Queen Street, Whittlesey PE7 1AY
- Wimblington (for local residents only) Drop-in service: 1st Wednesday of the month from 2.30pm to 4.00pm Wimblington Parish Hall, Addison Road, Wimblington PE15 0QT

### A HUNTINGDONSHIRE:

Huntingdon Drop-in service: weekly on a Monday from 9.30am to 12.30pm Pathfinder House, St Mary's Street, Huntingdon PE29 3TN



Independent

We are able to offer independent advice to all enquirers and take up any issue on behalf of individuals or groups.

Impartial

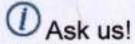
We are open to everybody for advice regardless of race, religion, politics or sexual orientation.

Confidential

Nothing learned by the Citizens Advice service from a client will be passed on to anyone outside the service.

Free

Clients are not expected to pay for any part of the service, although donations are always welcome.



The Citizens Advice service can give you advice and information on a wide range of subjects including:

- Debt
- Benefits
- · Employment Issues
- Discrimination Issues
- Family/Relationship Issues
- Housing

Together we can work to sort out your debt worries and help you to claim all the benefits you are entitled to.

We can advise you on any employment problems.

We can also provide practical help with filling out forms, writing letters and contacting other agencies on your behalf.

Our advice is given professionally by fully-trained volunteers and paid staff.

You can also find advice on: www.citizensadvice.org.uk