



AGENDA

OVERVIEW AND SCRUTINY PANEL

MONDAY, 16 OCTOBER 2023

2.30 PM

COUNCIL CHAMBER, FENLAND HALL, COUNTY ROAD, MARCH PE15 8NQ Committee Officer: Helen Moore Tel: 01354 622461 e-mail: memberservices@fenland.gov.uk

- 1 To receive apologies for absence.
- 2 Previous Minutes. (Pages 3 6)

To confirm and sign the minutes of the meeting of 19 September 2023.

- 3 To report additional items for consideration which the Chairman deems urgent by virtue of the special circumstances to be now specified.
- 4 Members to declare any interests under the Local Code of Conduct in respect of any item to be discussed at the meeting.
- 5 Update on previous actions. (Pages 7 8)

Members to receive an update on the previous meeting's Action Plan.

6 Progress of Corporate Priority - Environment (Pages 9 - 26)

This report sets out the Council's progress in delivering the corporate objectives.

7 Local Government Ombudsman - Annual Review of Complaints. (Pages 27 - 36)

To update Members on the annual statistics in relation to the Local Government





Ombudsman (LGO) and the Council's corporate '3Cs' procedure. This explains how we deal with the comments, compliments, correspondence and complaints we receive.

8 Annual Meeting with Leader and Chief Executive

Presentation on FDC's key achievements and performance 2022/23 (presentation to follow).

9 Future Work Programme (Pages 37 - 42)

To consider the Draft Work Programme for Overview & Scrutiny Panel 2023/24

10 Items which the Chairman has under item 3 deemed urgent.

Friday, 6 October 2023

Members: Councillor Mrs M Davis (Chairman), Councillor R Gerstner (Vice-Chairman), Councillor B Barber, Councillor G Booth, Councillor J Carney, Councillor L Foice-Beard, Councillor A Gowler, Councillor A Hay, Councillor S Imafidon, Councillor Dr H Nawaz, Councillor D Roy, Councillor E Sennitt Clough and Councillor Woollard