

Stephen Barclay MP
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Our ref: AMC/2023/17335

Your ref SB121023

Date: 20 March 2023

Dear Stephen,

Thank you for your email of 13 March 2023 regarding change of staff involved in the regulation of activities and enquiries relating to operations at Saxon Pit, Whittlesey.

We can confirm that Darren Smith did leave the Environment Agency last week and following Darren's departure, we have taken the opportunity to review the way we receive information, reports and enquiries relating to activities at Saxon Pit. To improve our ability to respond we have put in place a dedicated mailbox to handle all incoming queries which is monitored daily during normal working hours to save emails going directly to an individual officer. We will always endeavour to respond in line with our service standards.

As you may know, the new mailbox (WasteRegulationEly@environment-agency.gov.uk) has already been provided to interested parties and partner organisations in our latest Community Briefing of the 2 March.

The method of reporting incidents to us remains unchanged and your constituents should continue to report incidents via our incident reporting hotline on 0800 807060 or via email to incident_communication_service@environment-agency.gov.uk

We have appointed a new lead officer in respect of our ongoing regulation of the permitted sites within Saxon Pit who has had onsite handover visits prior to Darren leaving. The most appropriate way of contacting us is through our dedicated mailbox. We will of course continue to engage and take part in liaison group meetings and provide updates through our community briefings.

I trust this has answered the matters raised to your satisfaction. If I can be of further help in this, please do contact me.

With best wishes.

Yours sincerely



Simon Hawkins
Area Director
East Anglia Area