

# Cambridgeshire Handyperson Service



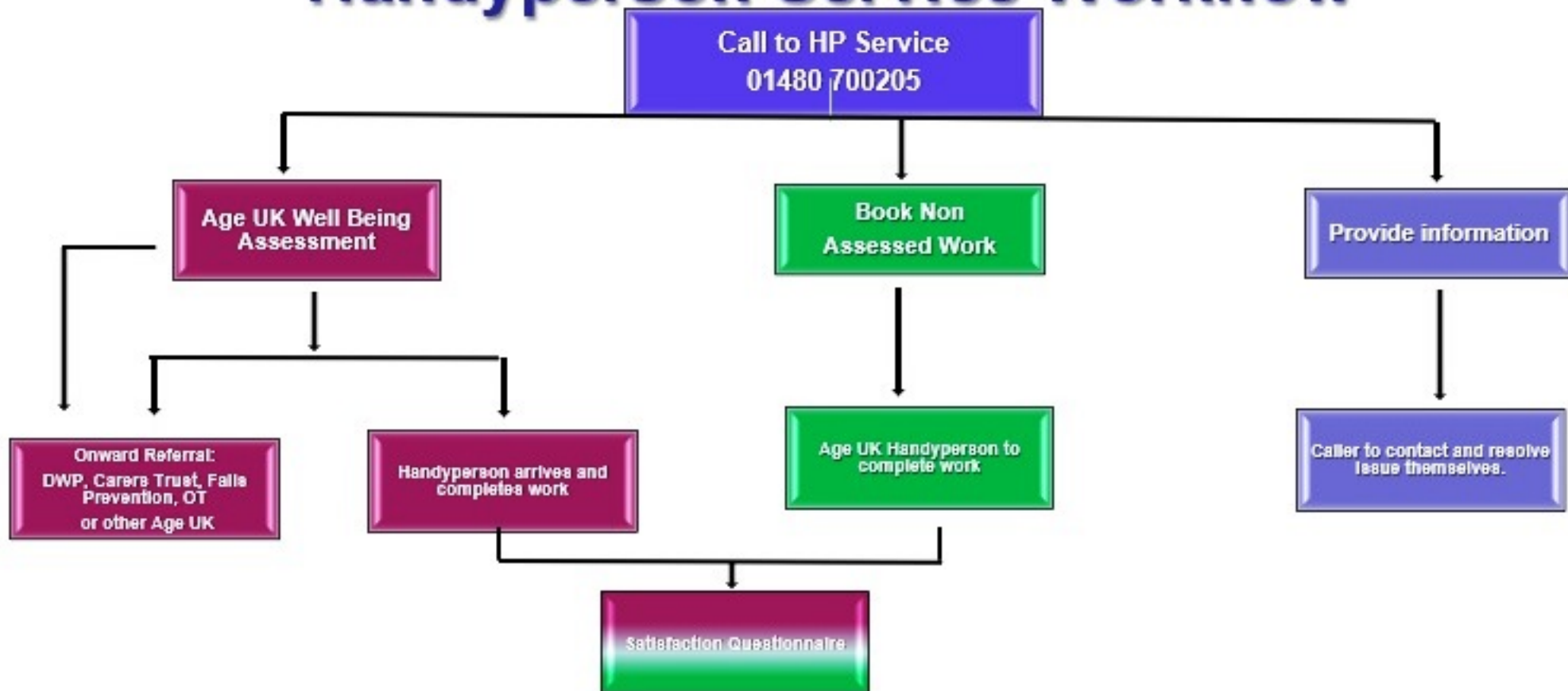
# Cambridgeshire Handyperson Service

**Covers City & South, East  
Cambs, Hunts and  
Fenland**

**Peterborough is covered by  
Home Checks Advisor, which  
is funded by Peterborough  
City Council Social Care  
Tel: 01733 747474**



# Handyperson Service Workflow



## Cambridgeshire Handyperson Service

Following a Service User Referral, we offer:

- Free Initial Well being assessments
- Arrange for works to be carried out if requested –  
*Over 60% of our work is to install grab rails, following a well being assessment.*
- Onward referrals, signposting and information



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## Typical Handyperson Work:

Chargeable @ £30 ph (with the exception of grab rails which are free)

- Grab Rails
- Galvanised Rails
- Banister and Cruising Rails
- Additional Step (access point to home)
- Bulb Change
- General Carpentry – flat pack furniture, shelves, etc
- General small DIY jobs
- Curtain poles and blinds
- Gutter Cleaning – only working up to a height of 10ft
- Key Safe – free for Hospital Discharge, otherwise charged as £65



## Hospital Discharge support

Helping to reduce costs to the NHS by carrying out the following actions:

- Facilitating timely hospital discharges free of charge if referred by hospital staff.
- Referrals from occupational health & community teams for works such as a key safe, bed moves and grab rails
- Monday-Friday 9am- 4.30pm
- Wellbeing and assessment offered following discharge



## Cambridgeshire Handyperson Service Positive Feedback

- Amazing amount of completed grab rails jobs in the last week, this will help to get our waiting list time down. Thank you
- I wanted to share the most delightful comments I've just had regarding HP from a lady who is volunteering to give back as a result of how HP helped them. Lady Lulu Boscawen ( Longstanton)her husband came out of hospital and needed grab rails fitted "I wanted to volunteer to give back after we had help from a wonderful, heavenly man who came to fit grab rails, (I said HP to which she said yes that's his name). He was so lovely with my husband, the nicest person who went out of his way to help us and nothing was to much trouble. I thought I want to repay his help by volunteering and helping someone else
- HP was excellent. He carried out the work quickly and efficiently and his manner was just right for dealing with 'oldies'! Mum and Dad felt very safe in his hands.
- Thank you card received, Thank you so much for installing handles and front door, They have really helped me a lot. Thank you again

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