## Revealed: The top 10 best and lowest rated GP surgeries in Peterborough and Cambridgeshire

## Even before the pandemic, GPs said they were over-stretched and under pressure. But it appears that the vast majority of us are happy with how our local practice operates, according to the latest GP Patient Survey, produced by Ipsos MORI on behalf of NHS England.

The survey contacted 2.3 million people to gather information on how patients feel about their local GP and it reveals the best and worst surgeries in Lincolnshire and beyond.

Across the country, around a third of patients contacted returned the survey and the majority described the overall experience as 'very good' (44\%) or 'fairly good' (38\%).

Not everyone is as happy with their local practice though - $5 \%$ said their overall experience was 'fairly poor' and $2 \%$ described it as 'very poor'.

The survey was carried out before the pandemic, between January and March 2020.
Are you happy with your local GP practice? Here we reveal the top 10 practices in NHS Cambridgeshire and Peterborough Clinical Commissioning Group area which were voted the best/worst by you.

Surgeries are ranked by the proportion of patients that said they were 'very good/very poor'.

In some instances, the number of people rating their overall experience is higher than the number of completed forms. This may be because, when calculating the response rate, the Patient Survey only includes forms that were completely in their entirety, with partially completed forms excluded. However the source data methodology is unclear on this.

## Top 10 best rated GP surgeries in Cambridgshire and Peterborough:

1) Great Staughton Surgery, St Neots - The response rate was $50 \%$. Of these, $85 \%$ said it was very good and $12 \%$ said it was fairly good.
2) Kimbolton Medical Centre, Huntingdon - The response rate was $56 \%$. Of these, $85 \%$ said it was very good and $11 \%$ said it was fairly good.
3) Moat House Surgery, Huntingdon - The response rate was $47 \%$. Of these, $82 \%$ said it was very good and $18 \%$ said it was fairly good.
4) Old Exchange Surgery, St Ives - The response rate was $42 \%$. Of these, $78 \%$ said it was very good and $20 \%$ said it was fairly good.
5) Swavesey Surgery, Cambridge - The response rate was $48 \%$. Of these, $78 \%$ said it was very good and $16 \%$ said it was fairly good.
6) Church Street Health Centre, Somersham, Huntingdon - The response rate was $55 \%$. Of these, $75 \%$ said it was very good and $17 \%$ said it was fairly good.
7) Alconbury Surgery, Huntingdon - The response rate was $47 \%$. Of these, $71 \%$ said it was very good and $22 \%$ said it was fairly good.
8) Over Surgery, Cambridge - The response rate was $49 \%$. Of these, $71 \%$ said it was very good and $27 \%$ said it was fairly good.
9) Bourn Surgery, Alms Hill, Bourn - The response rate was 53\%. Of these, 69\% said it was very good and $26 \%$ said it was fairly good.
10) Lensfield Medical Practice, Lensfield Road, Cambridge - The response rate was $50 \%$. Of these, $68 \%$ said it was very good and $27 \%$ said it was fairly good.

## The 10 lowest rated GP surgeries:

1) Bushfield, Ortongate Shopping Centre, Peterborough - The response rate was $34 \%$. Of these, $12 \%$ said it was very poor and $5 \%$ said it was fairly poor.
2) New Queen Street Surgery, Syers Lane, Peterborough - The response rate was $49 \%$. Of these, $10 \%$ said it was very poor and $17 \%$ said it was fairly poor.
3) Waterbeach Surgery, Rosalind Franklin House, Waterbeach - The response rate was $42 \%$. Of these, $8 \%$ said it was very poor and $16 \%$ said it was fairly poor.
4) Lakeside Healthcare, St Neots - The response rate was $43 \%$. Of these, $7 \%$ said it was very poor and $11 \%$ said it was fairly poor.
5) Acorn Surgery, Huntingdon - The response rate was $28 \%$. Of these, $7 \%$ said it was very poor and $5 \%$ said it was fairly poor.
6) Granta Medical Practices, London Road, Cambridge - The response rate was $45 \%$. Of these, $6 \%$ said it was very poor and $9 \%$ said it was fairly poor.
7) North Brink Practice, North Brink, Wisbech - The response rate was 35\%. Of these, $6 \%$ said it was very poor and $5 \%$ said it was fairly poor.
8) Nightingale Medical Centre, Damson Drive, Peterborough - The response rate was $19 \%$. Of these, $6 \%$ said it was very poor and $16 \%$ said it was fairly poor.
9) Boroughbury Medical Centre, Craig Street, Peterborough - The response rate was $38 \%$. Of these, $5 \%$ said it was very poor and $10 \%$ said it was fairly poor.
10)Wellside Surgery, Huntingdon - The response rate was $46 \%$. Of these, $5 \%$ said it was very poor and $3 \%$ said it was fairly poor.
