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**Cambridgeshire
County Council**

IHMC Incident Report June 2021

The IHMC responded to 72 incidents on the road network throughout Cambridgeshire in June, covering 22 weekdays. This is an increase in figures compared to May and understandably higher than June 2020 when lockdown restrictions were in place. In June 2019 we responded to 73 incidents, so the current figure is not far from what we have previously experienced under normal circumstances. Please see the table below which illustrates the number of incidents over the last 6 months, compared to the same period last year;

	Jan	Feb	Mar	Apr	May	Jun
2019/20	107	96	60	11	17	30
2020/21	39	37	69	65	52	72

Table 1: Number of Incidents Responded to by IHMC

We use the term ‘incident’ to describe something that has happened on the County’s road network which has an impact (of varying degrees) on usual traffic flows. This could include, for example, a Road Traffic Collision, a burst water main or temporary traffic lights for roadworks.

Our **@Cambs_Traffic** Twitter account is our quickest engagement tool with the public and the interaction gives a good indication of how effective the messages are getting out to people.

Throughout June didn’t gain any additional followers. We gained new followers, however, lost more making the total stay the same as in May. This could be due to the remaining restrictions still in place. The number of Tweets sent, the number of Tweet impressions and the number of profile visits increased compared to May.

Twitter Analytics	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21
Number of Followers	15,358	15,382	15,393	15,415	15,400	15,400
Increase in followers from previous month	32	24	11	22	-15	0
Number of Tweets sent	315	245	321	257	250	271
Number of profile visits	10,700	8,622	9,497	10,200	10,500	16,400
Number of Tweet impressions	684,000	478,000	633,000	586,000	482,000	571,000

Table 2: Twitter Analytics for @Cambs_Traffic

Note: The number of Tweets sent includes advance notice road works and event Tweets alongside live incident Tweets.



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The number of incidents recorded peaked at 8:00am, followed by another peak at 4:00pm.

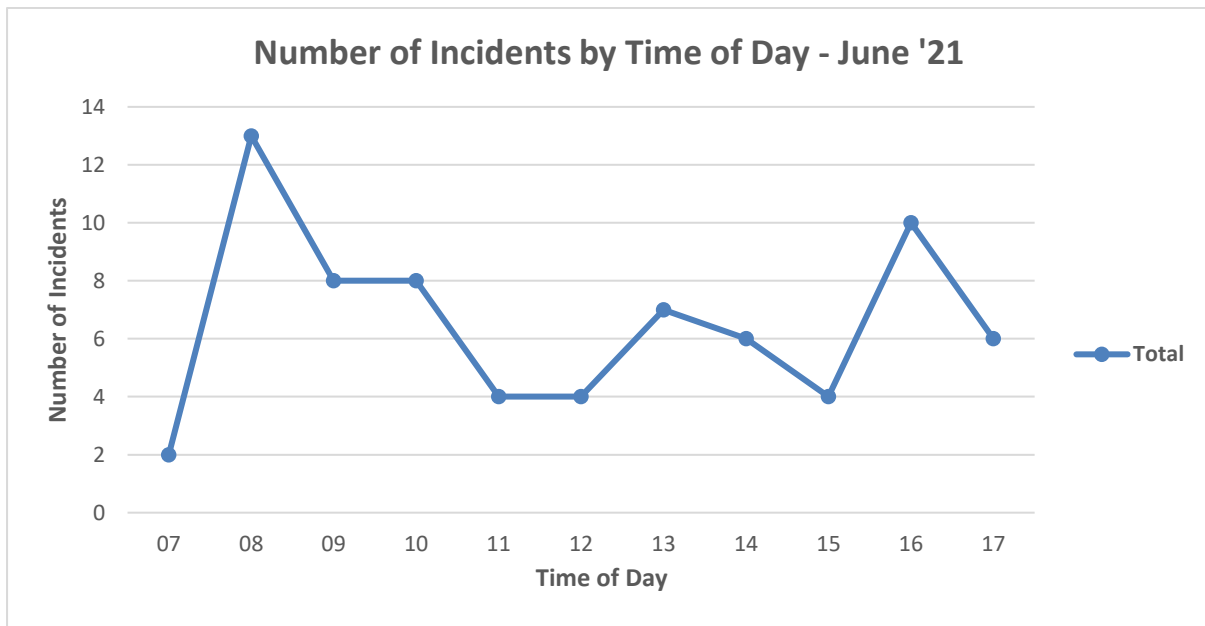


Figure 1: Number of incidents recorded by time of day June 2021

Of the incidents recorded during June, 25% were due to Road Traffic Collisions (RTC's) and 37% were due to road works (both planned and unplanned). A further 8% were due to an obstruction in the carriageway and 5% was due to a vehicle breakdown. A further 25% were classed as 'Other' which includes incidents where the cause could not be confirmed. See Figure 2 below;

Type of incident - June '21

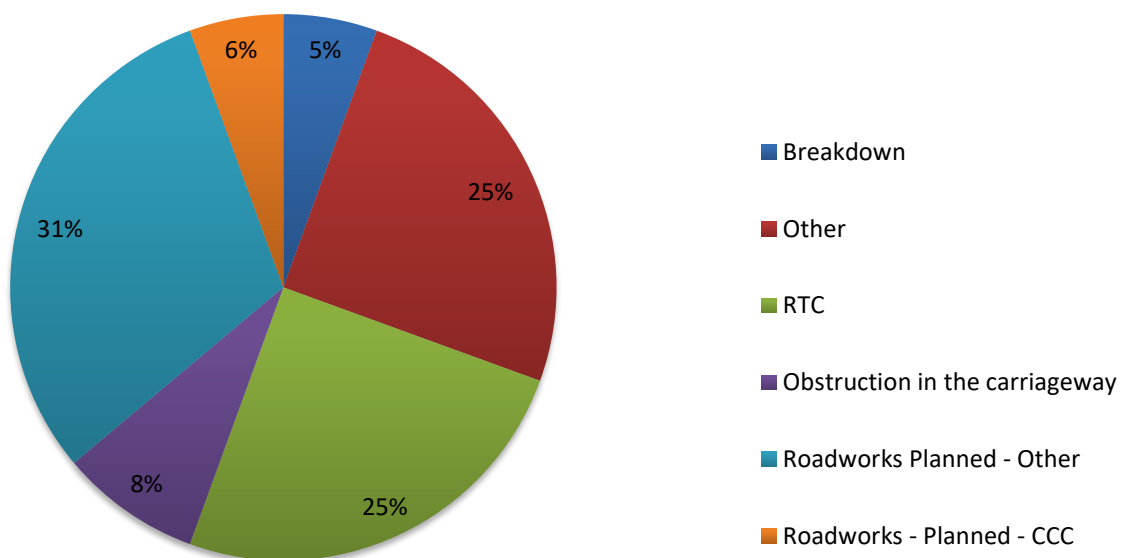


Figure 2: Type of Incident - June 2021



Of those incidents recorded 11% had a road closure, 27% temporary traffic lights, and 50% had congestion which was not considered normal for the location and time of day. (See Figure 3). A further 10% had a lane closure, 1% resulted in the road being partially blocked and 1% classed as 'Other' which includes incidents where the cause could not be confirmed.

Impact of incident - June '21

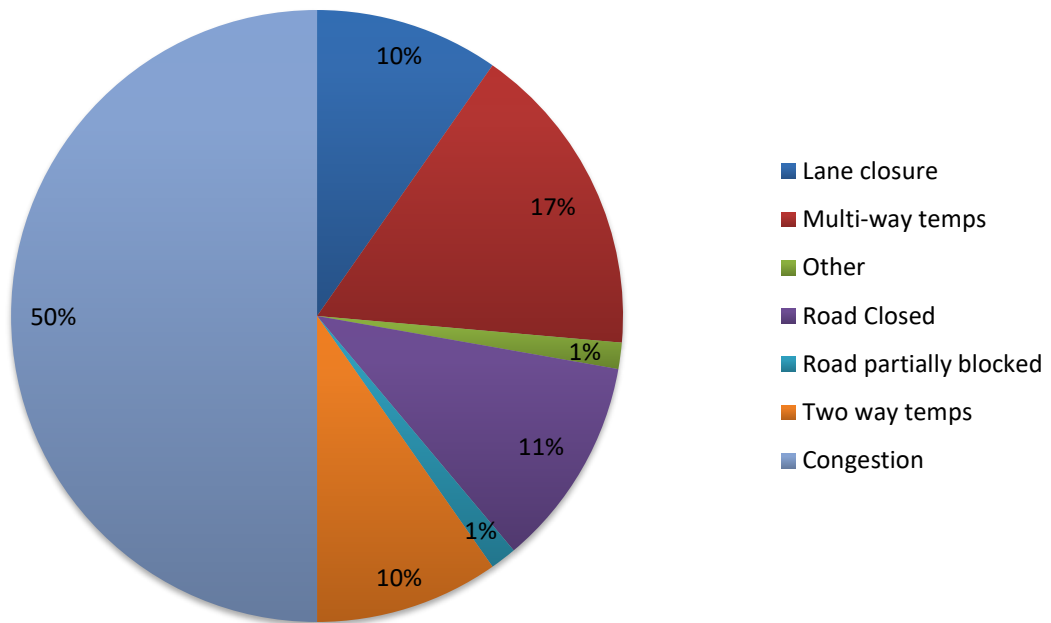


Figure 3: Impact of Incident on the network - June 2021

This month the highest number of incidents were recorded in Huntingdonshire followed by South Cambridgeshire (Figure 4, below). East Cambridgeshire had the lowest number of incidents recorded throughout June, followed by Fenland and then City.

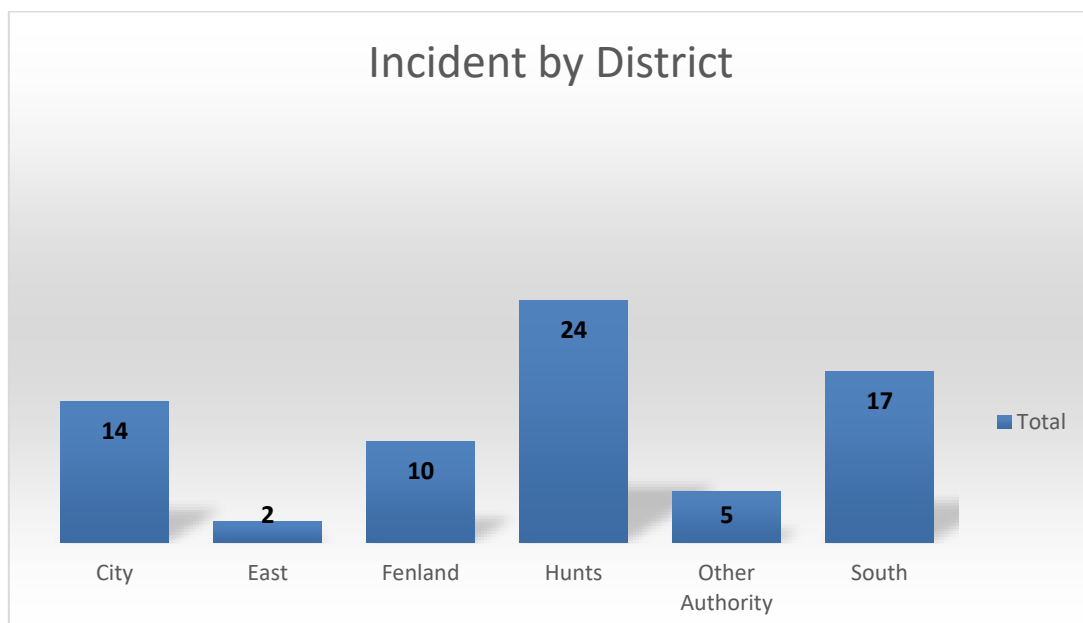


Figure 4: Incident location by District area - May 2021



During the month we responded to 32 minor incidents, 29 medium incidents, 8 major incidents and 3 critical incidents. (See Figure 5).

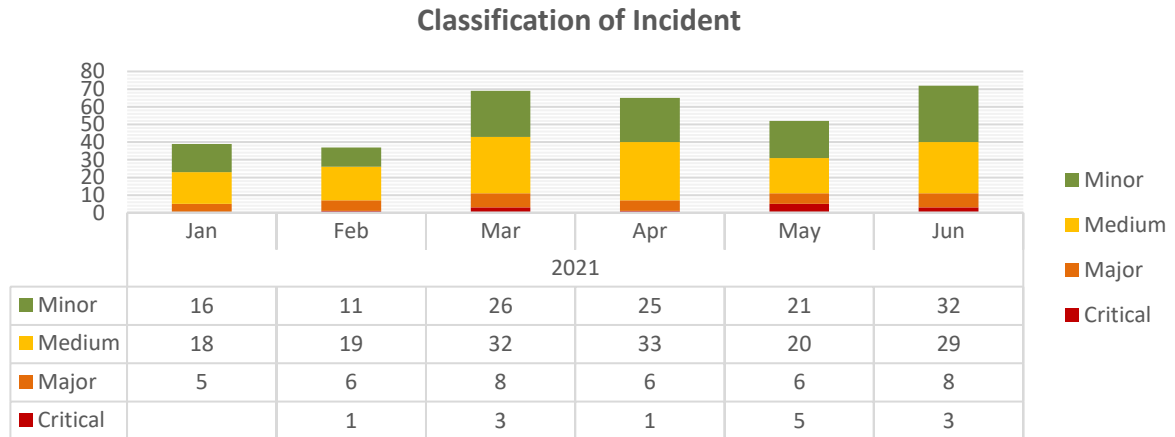


Figure 5: Classification of incident

Notes: Classification of Incidents

Minor: Delays less than 15 minutes. Low levels of congestion which are not normal conditions.

Medium: Delays of up to 30 minutes. Significant congestion which is not normal conditions.

Major: Delays of up to one hour. Severe congestion that has started to spread to neighbouring roads which is not normal conditions.

CRITICAL: Delays of over 1 hour. Congestion that has spread to numerous roads over a wide area. e.g. whole of central Cambridge.

In June the government’s road map out of lockdown was delayed by 4 weeks. While we haven’t seen an immediate initial impact on the County’s road network, we have noticed a general slight increase in congestion.

Please find details of the critical incidents below:

- **02/06/21 (07:00 – 14:00) A14 J31 (Girton) – J22 (Brampton)** – Road closure implemented due to a Road Traffic Collision and the carriageway needing to be resurfaced by Highways England. Delays peaked at just over 45 minutes with delays of over 50 minutes on the A1307 and A1198.
- **11/06/2021 (14:10 – after 17:30) A1096 Harrison Way St Ives** - Road closure implemented due to a Road Traffic Collision. Delays peaked at 40 minutes.
- **15/06/2021 (11:10 – after 17:30) A14 J24 (Swavesey) – J23 (Godmanchester)** - Road closure implemented due to a Road Traffic Collision. Delays peaked at 30 minutes.

Whilst there is still less traffic on the roads, we have continued operating under reduced monitoring hours, which are 08:30 - 17:30. This is being regularly assessed.

For more information on roadworks across the County, please have a look at <https://one.network/>