



## Whittlesey Town Council Update

June 2021

### This month:

Page 1: Street Pride and community groups

Page 1-2: Environmental Health

Page 3-6: Streetscene

Page 6: Planning Enforcement

Page 6-7: Open Spaces

Page 8: Useful Contacts

Appendix – CCTV Report

### Street Pride and Community Groups

Whittlesey Street Pride continued to maintain existing projects and hold individual or small group litter picks during May.

### Environmental Health

We have been reaching out to local businesses to assess what measures they will be introducing to protect staff and customers in line with changes to government guidance. Please do encourage local businesses to complete our [online survey](#). We have a wealth of materials in many languages covering our key messages of safety and access to testing.

The statutory food safety inspection programme continues, and many businesses will receive a visit this summer. We have an additional member of staff working with us to ensure we can respond quickly as new businesses open up. Restaurants and take-aways will also have the opportunity for a refreshed Hygiene Rating score during these visits.

A partnership project has been launched with the Health and Safety Executive (HSE) to give local businesses extra support with their COVID-secure measures. The project will initially be focused on warehouse/distribution businesses across the district. Contact will be made with the business and an assessment of their COVID secure measures undertaken.

## Environmental Health Report to Whittlesey Town Council

| Whittlesey and surrounding villages<br>Performance Report : May 2021 |           |
|--|-----------|
| <b>Food Safety Inspection Plan:</b>                                  |           |
| Number of food safety interventions completed                        | 6         |
| Number of Food Safety Warning Letters/ Notices sent                  | 0         |
| Number of Food Safety Advice letters sent                            | 6         |
| <b>Food Hygiene Rating Scheme</b>                                    |           |
| Number of Food Safety Premises whose score went UP                   | 0         |
| Number of Food Safety Premises whose score went DOWN                 | 0         |
| Number of Food Safety Premises whose score STAYED THE SAME           | 6         |
| <b>Requests for Service</b>  |           |
| Total number of Requests for Service <b>received in 2021 /2022</b>   | <b>54</b> |
| Number of Requests for Service <b>received in May 2021</b>           | <b>22</b> |
| Number responded to <b>within 5 working days</b>                     | <b>22</b> |

## Streetscene

| Performance   |                                       |
|---|---------------------------------------|
| Total number of hours out and about on patrol in the local community:   | 84hrs                                 |
| Number of cleansing inspections carried out:                            | 15<br>Bassenhally and Lattersey wards |
| Percentage of cleansing inspections found to be of a suitable standard: | 100%                                  |

### Street Scene update

Following the retirement of Ged Wilde, Nick Eggleton is now the new Whittlesey Street Scene Officer:

Nick joined the Council on the 6th January 2010 working as a Cleansing Officer covering Wisbech before joining Street Scene 3 years ago.

If there is a particular area or issue that you would like to discuss with him please contact him directly, as he would be grateful for the knowledge that the Town Council has of the area, issues and the people which will help to priorities issues as he settles in.

### Tidy Fenland – Fly Tipping

During May there has been 60 fly tipping incidences recorded across Fenland, this is the break down into areas:

**Whittlesey – 8**  
Chatteris – 4  
March – 9  
Wisbech – 12  
Villages – 27  
Total – 60

Most of the 60 fly tips consisted of household related waste. In Whittlesey, we were able to find a name and address amongst the waste when the site was assessed and we are in the process of following this up.

### **Abandoned vehicles**

During May the team received 23 reports of abandoned vehicles, 8 being in Whittlesey. All 8 were investigated and, apart from 1 that is still ongoing, they were all removed by persons unknown.

Reports have been received from Fix My Street and Facebook and these have been responded to.

### **Markets**

Whittlesey Market has been very busy and welcomed a new Stall, Make it Sweet, selling bakery items. This has proved very popular and sold out within the first two weeks of trading.

We have also been approached from other potential new traders with interest from a gentleman selling ceramic items, pottery and wooden ornaments as well as a business that upcycles baby clothing and essentials, who are hoping to trade out of an exhibition trailer.

### **Reopening High Streets – COVID-19**

We are continuing to monitor the town centre to ensure COVID-19 compliance and support the public and local businesses. Signs and banners have also been refreshed during these visits.

We have been working with the public using the seating in front of The George Hotel and their staff regarding their own seating and are happy to report no health and safety issues.

The Welcome Back funding application has been submitted and we await the assessment of this. Colleagues will soon be in touch to discuss Whittlesey's proposals further.

## Street Scene Actions

- As part of our patrols, 1 additional cleansing request was raised in relation an overflowing dog litter bin.
- We marked 9 graves during May along with weekly checks of the cemetery.
- Cleansing officer Pete Savage was recognised by the community as going above and beyond for his work in Whittlesey. He received many positive comments.
- A large amount of mud on the A605 (Adjacent to Dandelion Drive) was reported to CCC Highways along with the missing drain cover on Grosvenor Road.
- We are patrolling, renewing and installing new dog fouling stickers and posters regarding the issues with a small minority of dog walkers who do not clear up after their dogs.
- Along with helping our very busy Environmental Health Team with COVID-19 compliance site visits, we are also investigating a rodent sighting on their behalf.
- One littering offence from a vehicle was reported this month, but we were unable to pursue as the vehicle was not registered to anyone.
- There has been monitoring of our play areas following the ongoing issues with missing equipment.
- A site visit was carried out on behalf of Refuse & Cleansing to a Clarion property whose residents are reported to be misusing their bins and leaving side waste. A letter to the 8 flats was hand delivered along with information on how to use their bins correctly. Extra bins have been delivered due to the incorrect volume allowance for the 8 flats. We are hopeful that the education to the tenants and the extra bin will resolve these issues.

## Planning Enforcement

| Performance   |    |
|---|----|
| Service Requests received in May 2021               | 5  |
| Total number of Service Requests May 2020- May 2021 | 57 |
| Cases Closed this month                             | 1  |
| Notices Served                                      | 0  |

## Open Spaces

A more "normal" May after the drought and the deluge of previous months has seen the parks and open spaces contract in full flow and performing well. The cemetery looks good with many positive comments on its appearance, although some would like it cutting more often and more intrusively. The newly planted trees are flourishing, new bins have been provided (more to come), and a quote to have the gate restored to its former state is being acquired.

Manor Field has benefitted from the new mower and looks great though, again, there are those who like the cut to take place more frequently than the two weeks currently contracted for. The plants in the Market Square have also prospered. Cutting in Coates and Eastrea has also been to a high standard with very few "misses" despite the introduction of the new crew who are still learning the rounds.

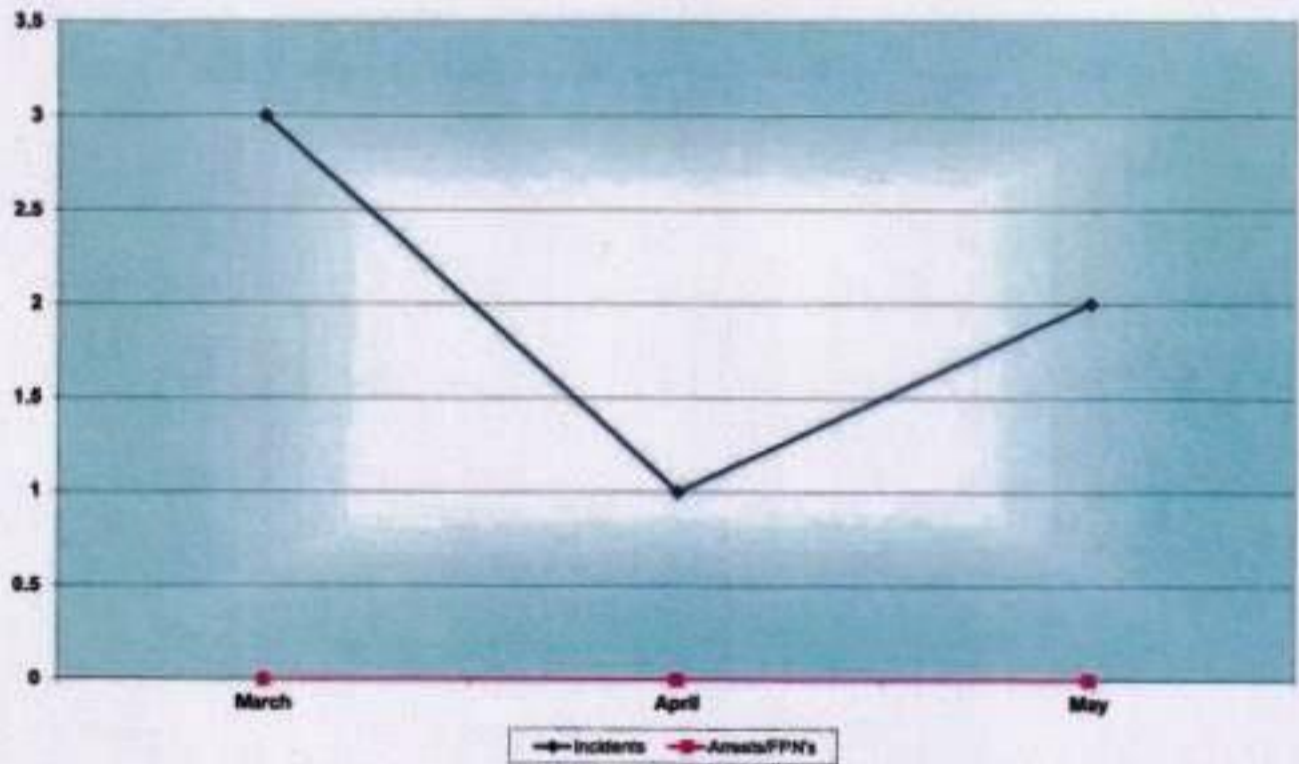
Sadly, vandalism and misuse has contributed to temporary closures of 3 play areas in Pinewood Avenue, Station Road and Burdett Grove, whilst quotations and suppliers are sourced. As a result, Snowley Park has got busier, along with the Manor play area. Thankfully, parking issues at Snowley Park seem to have settled down a little since the frenetic opening period though plans to make the area even safer have been discussed with CCC. Two benches have also been installed in Snowley Park with a third to be added shortly.

In the town, the following took or is due to take place:

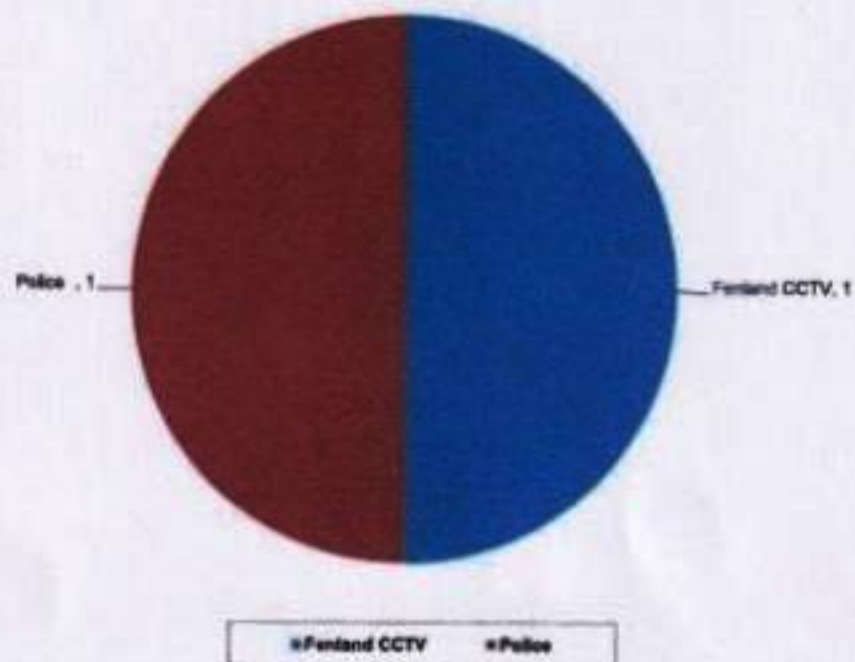
- 2 benches installed in Churchfield Way
- Hedge trim - cemetery
- Adoption of play area and surrounds in Yarwell's – date to be confirmed
- New bench - Bower
- Roof repairs - Manor Leisure Centre (Freedom)
- New benches (and CCTV) to be installed for Manor Field
- Manor Leisure Centre car park repairs

## Whittlesey Town Council CCTV update May 2021

### Number of Incidents and Arrests for Whittlesey From March – May 2021



### Incidents by Call Source for Whittlesey for May





**Data Chart of Performance Figures for previous three months**

|   | <b>March</b> | <b>April</b> | <b>May</b> | <b>Total</b> |
|---|--------------|--------------|------------|--------------|
| Total Incidents Recorded (Whittlesey only)        | 3            | 1            | 2          | 6            |
| Arrests / Fixed Penalty Notices (Whittlesey only) | 1            | 1            | 2          | 4            |
| CCTV Patrols Completed (All Towns)                | 421          | 441          | 438        | 1300         |

The above data is based upon incidents and arrests recorded by Safer Fenland CCTV and data supplied by Cambridgeshire Constabulary, to provide the most accurate figures possible at the time of publishing.