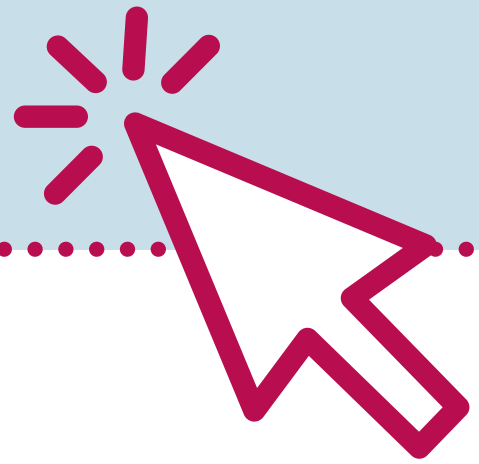# Buying something online?

Make sure you know what your rights are, and what you can do if something goes wrong.

For more information and advice visit:
citizensadvice.org.uk/NCW20

You can also contact the Citizens Advice consumer service at: **0808 223 1133**

**#NCW20
#SafeShopper**

citizens advice

ctsi Chartered Trading Standards Institute

NATIONAL TRADING STANDARDS
Protecting Consumers
Safeguarding Businesses