

## Cambridgeshire and Peterborough Against Scams

We are planning to issue the newsletter monthly but recognise that there may be occasions when local scams arise in between times that we need to notify you, and your community, of promptly so I will continue to send those alerts by standard e-mail for the time being.

I'm sorry to say this is one such e-mail... Huntingdonshire District Council have recently received a report from a resident who was cold called by someone saying that they may have a problem with loft insulation installed under a local authority scheme in 2014. The caller claimed that the local authority understood some companies have installed materials of poor standard and offered an appointment for remedial work. The resident did make an appointment and a 'surveyor' arrived, stating there was significant damage requiring work of over £6000.

Fortunately, at this point the resident realised this was a ruse to extort money from them, using the good name of the local authority to gain their trust.

Please beware and **let others know** (we have posted details of this on our Facebook and twitter that you can share, as well as forwarding this e-mail or print outs of it). Scammers using this tactic are likely to be targeting victims not just in Huntingdonshire but elsewhere. Be wary of all cold callers, especially those wanting access to your home or asking for personal details or money. And remember it is crucial not to be rushed into anything and to do an independent check into the authenticity of the caller – waiting 10 minutes for the line to clear before you use the same telephone and using a number you have looked up yourself, not one the caller has given.

Thank you again for your ongoing role in looking after your local protection scheme – sharing information such as this is really helping to protect people from the financial and emotional harm of scams.

Best wishes,

Charlotte

**Charlotte Homent**  
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