

Good afternoon

I just wanted to bring to your attention a phishing email that I had not seen before.
(Detailed later in this email)

It follows other phishing emails in that it appears to have been sent by a recognisable sender in this case Facebook, and then attempts to deceive the recipient into clicking on a link.

So, why was I suspicious of the email?

The 'from' address in the email is facebook@restrictedpage.com This is not what I would expect from the official Facebook business. Criminals assume that as soon as people read the word Facebook, they will accept it as genuine, whereas I look after the @ symbol and see @restrictedpage.com That is definitely suspicious to me and is nothing to do with Facebook.

Always read the 'from' address in full, don't stop reading just because you think you recognise the name, the rest of the address may just give some clues as to whether it is genuine or not.

After Hi, there is no name and I would expect there to be, this to me is nothing but a catch all template email sent to thousands of email accounts. Even if they had put an email address after Hi, I would still be suspicious. I would like to think that a genuine sender would at least know my **name?**

What I find new and interesting, is that the sender is suggesting that the recipient had not complied with Facebook policy and then threatens the removal of pages. And then the big one, to appeal their decision click on the link.

STOP! DANGER-RED FLAG-ALARM BELLS SOUNDING

If the recipient clicks on the link, they will be taken to a webpage that looks like Facebook, they are then asked to login using their email address password and other private information. If they do this, then they will be giving away their Facebook login details to criminals who will then try and use this information to access other online accounts. Criminals assume that people use the same combination of email address and password for other online accounts, and this is why I recommend you use one strong unique password per online account.

So, this is the email I have referred to, I have removed the hyperlinks and a character or two from the links in blue.

STARTS

From: Facebook <facebook@restrictedpag.com>

Date: 23/07/2020 19:24 (GMT+00:00)

To: #####

Subject: Your action is required.

Hi,

Recently we received reports that your page published posts that doesn't comply with our policy. Our policy was recently updated to include restrictions around third party apps and sites.

Using copyright content will result in removing it from your page, in the worst case deleting your page permanently.

If you think that this was a mistake, you should submit an appeal:

<https://www.facebook.com/notes/support-Inbox/help-center/10838096181>

Note: If within 48 hours, you have not submitted an appeal on our link, then you have ignored our notifications and your page will be suspended

Sincerely,
Helpdesk
ENDS

Please forward any phishing emails to report@phishing.gov.uk

And text messages to 7726

If this email raises any questions, issues or concerns that are not urgent, then please contact me.

Best wishes
Nigel

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