

THE LAST THREE MONTHS.....

FACT has been providing a shopping and prescription delivery service since 18th March as the impact of Covid-19 started to affect our members who could no longer get out for those essential items. To date we have completed over 3,000 orders and over 650 prescriptions. We couldn't have achieved this without the dedicated volunteer base we had whether it was shopping or delivering. In April 540 hours were completed and this doesn't include the hours that volunteer delivery drivers completed. It's been a huge project for us and it has been lovely to keep in touch with so many of you when you ring and place your orders, the many cards, cakes, chocolates and generous donations. From the team we truly thank you. You have kept us going.

MOVING FORWARD

We are still awaiting confirmation as to what we can safely offer. It is imperative that we keep both yourselves and the staff safe so we must adhere to the guidelines.

From July we are looking at reintroducing a limited Dial a Ride (we will let you know when this is up and running) and befriending groups consisting of 4-5 people only at the office. Priority will be given to those members who have been shielding alone and who can access the minibus independently due to current social distancing guidelines. Each bus will have a stock of masks for you which have been kindly donated. This is your mask to keep and launder. Day Trips are still suspended until further notice.

We will continue to offer a shop 'n' drop service to members who are not able or comfortable doing their own shopping. Equally if you do attend one of our befriending groups a volunteer can pop to Tesco and do your shopping so you remain in the safety of our office.

If you are interested in attending our befriending groups please call the office 01354 661234

YOUR SAFETY

If you do go to the supermarkets to do your shopping the latest guidelines that you need to be aware of are:

- Shops where necessary, will limit the amount of people entering the stores so you may be required to stand outside the store in a queue.
- Hand sanitisers will be on offer and you must use
- Some shops and Tesco especially have directional floor markings and you must follow the arrows this is to create a safe flow of movement around the store and keeping a safe distance between yourself and other shoppers.
- Adhere to the markings as to the current system to pay for your goods
- When paying for your shopping try to use your card with a contactless payment (Tesco maximum is now £45)
- To keep the safe distance in the aisles it is advised that you make your selection and move on to allow those behind to shop. There is not enough room for bypassing people in the aisles
- Please avoid shopping at busy times.

KEEP YOUR DISTANCE—STAY ALERT

OUR PROMISE TO YOU

We will continue to keep you updated on all things FACT and any new guidelines that we are working with.

Our drivers and staff have missed seeing you and as soon as we can get going rest assured your buses will be back on the road picking you all up and you will again enjoy the shenanigans of the many groups and day trips.

*Renewals will be sent out as normal
Please do not worry—we do have
lots to get through*

*If you have any suggestions, or
things you would like—tell us we
love to hear from you*