

FENLAND DISTRICT COUNCIL

PRESS RELEASE

December 6, 2019

Contactless payment machines arriving at Council service centres and community hubs

Fenland residents will soon be able to pay for their council services using contactless payments.

Fenland District Council will be installing new contactless payment machines in its Customer Services Centres and Community Hubs from December 12, with the work expected to take one week to complete.

The machines will enable contactless payment as well as card and cash options for users.

A Fenland District Council spokesman said: "As a Council we are constantly looking for ways to improve the service we offer to our residents. Installing new, modern machines that offer contactless will make payments easier, faster and more secure.

"Most of our residents pay their bills via Direct Debit or online through our website, but with more and more people choosing a cashless lifestyle, we will be pleased to offer more options when paying by card in our centres and hubs."

Work on installing the machines will begin as follows:

- March Customer Service Centre, Fenland Hall, County Road, March – Thursday, December 12.
- Wisbech Customer Service Centre, The Boathouse Business Centre, Harbour Square, Wisbech – Friday, December 13.
- Whittlesey Community Hub, Market Street, Whittlesey, and Chatteris Community Hub, Furrowfields, Chatteris – Saturday, December 14.

All machines are due to be operational on Thursday, December 19. During the works, machine payments will be unavailable, but staff will be on hand to assist with online payments if needed.

- Pay online! You can pay online at a time which suits you at: www.fenland.gov.uk/pay
- For more information on Customer Service Centre and Community Hub opening times visit: www.fenland.gov.uk/shopsandhubs

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For more information contact Fenland District Council press office on 01354 622226