

Update information to patients who have medicines/prescriptions delivered to their homes from Boots Pharmacy in Whittlesey.

See notes at the bottom of the page please.

1/ From the end of September Boots Pharmacy will be introducing charges for prescriptions to be delivered to your home. This is being rolled out nationwide.

The charges (at present) are £5 per patient/per delivery, or £55:00 per year/per patient.

So husband & wife could potentially pay £110 per year.

Patients are being advised as their medicine(s) are now being delivered.

2/ Options available:-

a) Remain with Boots and pay the delivery charges, with the potential of raising year on year.

3/ Change your Pharmacy to the Whittlesey Pharmacy (4, Market Street, Whittlesey)

They are independently owned and operated.

The opening hours are much flexible

When I contacted them today (31/09/19) they stated that there were no plans at present to introduce delivery charges for prescriptions delivered within the greater Whittlesey area and Stanground.

4/ Find another Pharmacy that will deliver for free.

5/ If you wish to change – it should be a fairly easy procedure:-

i) Go to your doctors surgery (I am using New Queen Street as an example), and ask the receptionist to change where you have your medicine(s)/prescriptions sent i.e. from Boots to Whittlesey Pharmacy.

ii) Wait for the process to work through.

iii) Go to the Whittlesey Pharmacy and confirm that they have received your request, they may not get this until close to when your prescription is being dealt with.

Make sure you advise them :- That you want a home delivery service.

If you have 'Blister Packs'/Medisure Packs' make them aware of this requirement.

Notes.....This research was carried out by myself and may differ for patients needs.

I have my own medicines (Not delivered) from The Whittlesey Pharmacy.

There is the potential for a great number of patients wanting to change pharmacy and this could cause temporary delays.

I presume that those patients at The Jenner Health Centre have the same options.

If you have any concerns or doubts, please contact either your surgery or current chemist/pharmacy.

You can read about Whittlesey Pharmacy on the NHS Website (Opening times & Reviews)

<https://www.nhs.uk/Services/pharmacies/Overview/DefaultView.aspx?id=6894>



Dear Patient

We're introducing a delivery charge from 30th September 2019

One off deliveries will cost £5 per patient/ per delivery. Alternatively an annual subscription will be £55 per patient

Prescriptions will continue to be free to collect from store, and we continue to encourage regular contact between our patients and our pharmacy teams, as face-to-face conversations offer opportunities for patients to be better supported.

If your medicines are packaged in a Medisure pack, our pharmacist can discuss if Medisure is still the best option to support you in taking your medicines.

Payments can be made in store or by visiting [boots.com/PDCh](https://www.boots.com/PDCh) from the 23rd September.