

**MINUTES OF A MEETING  
OF THE NEW QUEEN STREET SURGERY PATIENT PARTICIPATION GROUP  
HELD ON 11 JANUARY 2016**

Ken Fear welcomed everyone to the meeting and wished them a Happy New Year.

**Present**

Ken Fear, Kay Mayor, Ann Mason, Alison Bacon, Averil Cosstick, Jane Pobgee, Ann Fear, Michael Blake, Helena Papworth, Maureen Read, Margaret Turnbull, Bernard Gray-Esson, Chris Elverson, Sue Osborne.

**Apologies**

Roy Gerstner, Peter Davies, Gary Howsam.

**Minutes of Previous Meeting**

Maureen Read proposed acceptance of the Minutes of the September meeting, seconded by Jane Pobgee, agreed and signed.

**Matters Arising**

Helena advised that the photo boards of Doctors and nurses are up, two more boards are yet to be erected.

Ken asked when the photos will be on the Website, Helena advised that this will be done by the end of January.

**Practice Manager's Report**

- 8-8 opening in Hub 2, of which we are members, will provide access for all patients of 13 practices in the group from 18 January. The Hub consists of the following practices: Hodgson Medical Centre, The Huntly Grove Practice, Minster Medical Practice, Paston Health Centre, Park Medical Centre, Thomas Walker Surgery, Jenner Health Centre, New Queen Street Surgery, Stanground Surgery, Thorney Medical Centre, Wansford Surgery, Oundle Medical Practice, Old Fletton Surgery.
- Each practice except Thorney and Hodgson will provide extra hours cover for all those in the group.
- Extra hours bookings will be available two weeks in advance.
- NQSS patients will only need to ring their own practice and will be referred elsewhere as necessary.
- When attending elsewhere, patients will need to allow the sharing of their medical records.
- Information regarding this will appear on the Website - Alison advised that wider publicity is in hand.
- A Pharmacist joins the practice on 29 February and will work 37.5 hours a week. She will be able to deal with medicine queries and changes. Helena reports that it is believed this is an excellent idea and suggests that the benefits of this be checked in five years' time.
- E-Consult has been bought for the practice and will commence soon. It will be renewed by the practice in 12 months. Access will be available through the Website, with advice on 109 most common problems.
- Borderline and Peterborough LCG are heading for a merge.
- Collapse of deal with Uniting Care - Work is going on to ensure that patients do not suffer.

Ken thanked Helena for her detailed report.

**Borderline Report**

Ann Fear advised that there is a meeting tomorrow. Future meetings are to be agreed. No changes will be made until matters have settled down.

**Any Other Business**

Ann Mason reported that a letter had been received from Alzheimer's Society regarding their Dementia Adviser Service and Dementia Friends sessions. The PPG had a talk on Dementia Friends by Julia Flack at one of our meetings. It was suggested that it may be good to have talks in the Surgery - Helena to research.

**Action: Helena Papworth**

Kay advised that there is a Dementia Café at Sue Ryder, Thorpe Hall.

Ken Fear asked if there were any topics on which we would like talks at future meetings. Suggestions to be brought to next meeting.

**Action: All**

NAPP week is 6-11 June this year. It was agreed that our presence in the surgery was beneficial last year and a rota of availability will be drawn up this year.

**Future Meeting Dates**

|             |             |                   |        |         |
|-------------|-------------|-------------------|--------|---------|
| 11 January  | 22 February | 4 April           | 16 May | 27 June |
| 5 September | 17 October  | 28 November (AGM) |        |         |

**Chairman**

**Date**